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From: [REDACTED]
Sent: Tuesday 24 January 2023 17:54
To: Licensing Policy
Cc: [REDACTED]
Subject: 10 Queen Street, Godalming GU7 1BD

[** This email originates from an external source **]

For the attention of the Licensing officer

I am writing to you to register my concerns at the application for a New Premises Licence at 10 Queen Street Godalming GU7 1BD. I believe this is for a new cafe bar called "Huskins".

I live [REDACTED], and have endured very bad experiences in the past with noise from the commercial premises downstairs. I have cc'd [REDACTED] who I believe is well aware of these historic issues.

I am particularly concerned the licence would extend to midnight on Friday/Saturday which could mean potential increase from customers joining after closing times at the local pubs. This would inevitably result in further noise both inside and outside the establishment. Why do they need a later closing time on Fri/Sat?

Having spoken a few times to [REDACTED] (Huskins owner/manager) it was my understanding that they would be serving breakfast/lunch/dinner but that it would mainly be a food establishment not a bar. He told me they would be serving alcohol (wine/beer), but not spirits I understood. Please could you offer reassurances that this is a case and that it is not a bar? For example will there be a requirement to order food with alcohol?

I am very worried that in the evening it will become and a "drinking" venue (BAR) as opposed to food venue.

I have appreciated [REDACTED] making contact directly with myself and have made it very clear there is inadequate sound insulation between downstairs and the residential flats upstairs (our floors have thick sound insulation panels, there is no more we can do), and we have had many issues in the past. However I do want my concerns officially registered with the council in case of any future issues.

I cannot overemphasize how much noise transference there has been to [REDACTED] from the commercial establishment [REDACTED]. This is from music, noise of customers, staff clearing up after closing time, people standing outside smoking and chatting loudly. Previous commercial occupiers "Corretto" were a nightmare and we had to fill in endless noise diaries and had many visits from the environmental health. The following occupiers "Bada" were much better, partly due to us contacting the licensing department and having a meeting prior to them opening. They were also never very busy and never stayed open very late (normally closing around 22:00). I still had to call environmental health when they decided to host a silent disco (anything but silent). In addition to the noise I also have to keep my windows closed if people were standing outside the premises smoking, as my bedroom and living room are [REDACTED].

Please take my comments into consideration and I would be grateful for any updates, further information you are able to give me to assuage my concerns.

Kind regards

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[Redacted]

From: [Redacted]
Sent: 25 January 2023 17:17
To: Licensing Policy
Cc: [Redacted]
Subject: 10 Queen Street, Godalming GU7 1BD

[** This email originates from an external source **]

Dear [Redacted]

thank you for your prompt reply and for passing on my concerns and email to the Environmental Health team. I am somewhat relieved to hear that they are already working with the applicants on a noise management plan.

I hope they may be able to clarify exactly what type of business is planned as in restaurant as opposed to "BAR" particularly in the evening.

With regards to the license I would like to officially object on the grounds of Public Nuisance - which I interpret as noise to the residential properties above and surrounding street, including increase in late night footfall and taxi/cars. Out of the four possible licensing objectives you highlighted, this seems the most aligned. I really wish the landlord would rent it out as an office or a daytime based business (I know this is out of your purview).

It is with no malice towards any individual that I raise this objection, but rather a sincere concern that my day to day living will be negatively impacted by the granting of this license.

Kind reagrds

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]